





# From guest WiFi to line busting and inventory management, Meraki's cloud-managed networking lowers operational costs and improves customer experience

- Wireless access points, switches, and security appliances are optimized for distributed retail locations
- PCI-compliant architecture provides centralized visibility and control, supporting mPOS and guest WiFi on the same platform
- Intuitive cloud-based management is easy to use and can be deployed in minutes without training or dedicated staff
- Meraki's cloud architecture saves 50% over traditional networking solutions







Free evaluations available at **meraki.com/eval** 

Customers deploy Meraki in diverse environments such as retail stores, warehouses, and corporate offices















### Case Study

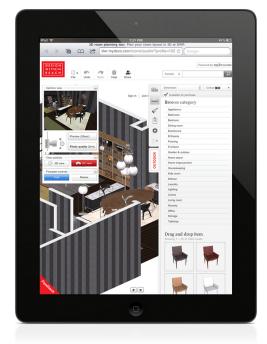


#### Design Within Reach Enhances Customer Experience with Nationwide In-Store WiFi

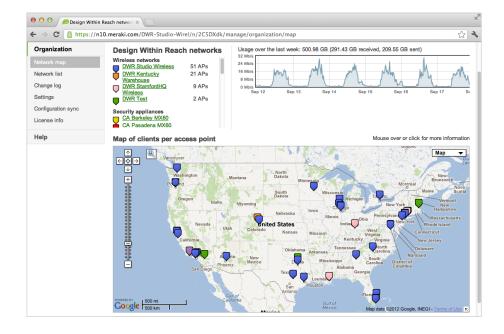
- 100% cloud-managed wireless APs and security appliances provide a complete PCI-compliant network for the company's headquarters, 47 retail stores, and distribution warehouse
- Nationwide deployment completed in less than a month, without outside contractors or specialized on-site IT staff
- Features including built-in stateful firewall with user policies, isolated guest access with LAN protection, WPA2-Enterprise authentication, and rogue AP detection ensure PCI compliance at all locations
- Director of IT centrally manages all sites through web-based dashboard, monitoring more than 300 GB of monthly traffic
- In-store guest WiFi drives time spent in store, allows customers using DWR's custom web app to mock-up designs, and increases overall sales

"Meraki's products give us powerful new tools to provide the security, capacity, and management that we need in a premium retail environment."

- Roger Mueller, Director of IT, Design Within Reach



DWR's custom 3D room planning application increases engagement and interaction with customers



Cloud Management provides DWR with ease of deployment, ease of management, and complete visibility and control across 50 sites.

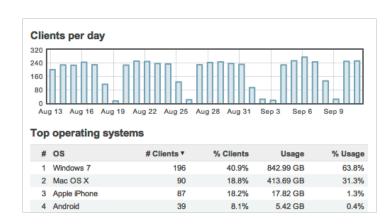


### Meraki provides a complete solution for retail

#### **Dynamic Retail Analytics**

#### Turn your customers into loyal promoters

- Measure presence by tracking the number and types of connected clients
- Customize sign-on splash pages and integrate network sign-on with your CRM database via Meraki's extensible APIs
- Drive store visits through targeted, timely offers to mobile devices
- Increase foot traffic and lengthen dwell time with in-store mobile customer engagement
- · Identify client shopping trends by analyzing user web traffic



### **PCI Compliance Verification**

#### Simplifies and streamlines your Level 1 PCI audit

- · PCI DSS Level 1 certified cloud networking platform
- Built-in compliance checking to validate network configuration
- · Air Marshal detects and neutralizes wireless threats
- Integrated stateful firewall segregates customer and non-privileged users from the cardholder data environment
- Complete enterprise-class authentication and user management toolkit
- · Daily 3rd party penetration testing of cloud management platform



#### Secure, Branded Guest WiFi

#### Improve shopper experience with WiFi access

- Built-in firewall provides guest access securely isolated from the LAN
- · Customize shopper experience with branded splash pages
- Empower shoppers to check in-store or online inventory and receive suggestions based on product interest
- Social media integration expands customer experience and awareness





### 100% Cloud Managed Networking Product Family



#### **Secure Wireless LAN**

Scalable, centrally managed WiFi supports scan guns, mobile POS, guest access, and BYOD



#### **Access Switches**

Centrally managed Ethernet switches provide unprecedented visibility & ease of deployment



#### **Security Appliances**

A complete PCI-compliant solution with NG firewall, VPN, WAN optimization, 3G/4G failover, and more



#### **Mobile Device Management**

Integrated MDM to secure, manage, and troubleshoot iOS, Android, and other mobile platforms from the cloud

## Award Winning Cloud Management Architecture

- · Network-wide visibility and control
- · No on-site controller hardware
- Automatic monitoring and alerts
- · Seamless over-the-web upgrades
- Scales to networks of all sizes





"Using Meraki, we can control each AP from the cloud. The dashboard is a great tool for monitoring our wireless devices as well as detecting rogue devices in the area."

-Richard Muir, IT Infrastructure Administrator, EAST Retail



"What I like about Meraki is the ease of configuration and distribution. And the dashboard is fantastic."

–Mark Bishop, IT Manager, Benetton UK



"We chose Meraki to eliminate hardware controllers and because the price meant we could put WiFi in all our stores. Using in-store iPads has revolutionized the customer experience."

–Rhonda Cobb, IT Manager,REEDS Jewelers



"We are running mobile POS on the Meraki WiFi. Meraki's PCI audit report is easy and helpful — the best part is that if you fail one requirement, it tells you how to fix it."

–Yezid Acosta, IT Manager, Nespresso

